

## **How to redeem your Hakuba Valley pass benefits at VR-owned and operated resorts.**

Hakuba Valley Season Pass holders can receive a 50% discount on 1-day lift tickets at VR-owned and operated resorts! When visiting VR resorts, please bring the following to the ticket window to redeem your benefits.

- 1) Your eligible Hakuba Valley Season Pass
- 2) A valid photo ID (e.g., driver's license, passport).

Once your status as an eligible Hakuba Valley Season Pass holder has been confirmed, you can purchase your 1-day lift ticket for 50% off the then-current lift ticket price.

Please note that this benefit does not apply to multiple-day tickets. If you plan to visit the same resort for 2 or more days, you may purchase a discounted 1-day lift ticket for every day you plan to ski or snowboard, so long as tickets are available.

Vail Resorts Customer Service (Colorado)

Telephone : +1-970-754-0005

Hours: 8:00 – 17:00 MST (Mountain Standard Time), open all season

### **When will benefits be available for Hakuba Valley Season Pass holders?**

Once you have received your 2021-2022 Hakuba Valley Season Pass, you will be able to receive discount benefits during the 2021-2022 winter operating season for VR-owned and operated resorts in the U.S. and Canada, and the 2022 winter season in Australia, based on each resort's respective opening and closing dates.

### **Can benefits be shared among family, friends, and others?**

Benefits are non-transferable and can only be used by the Hakuba Valley Season Pass holder.

Benefits are limited to one lift ticket per day per season pass.

### Season Passes Eligible for Vail Resorts Discount Benefits

The following 2021-2022 Hakuba Valley winter season passes are eligible:

Snow Resorts	Benefits Season Pass
Hakuba Valley	All-Mountain Season Pass (Adult/Child)
Jigatake Snow Resort	Season Pass (Adult/Child)
Kashimayari Ski Resort	Season Pass (Adult/Child)
ABLE Hakuba Goryu & Hakuba 47 Winter Sports Park	Early Bird Season Pass A Early Bird Season Pass B Full Season Pass Spring Season Pass Kids Season Pass Child Season Pass Senior Season Pass Grand Senior Season Pass
Hakuba Happo-one Snow Resort	All Season Pass Weekday Season Pass Senior Season Pass Child Season Pass Spring Season Pass
Hakuba Iwatake Snow Field	All Season Pass (Adult/Adult (Repeater • MTB) /Child/Student/Senior/ High Senior)
Tsugaike Mountain Resort	Season Pass (Adult/Child/Senior)
Hakuba Norikura Onsen Snow Resort	Season Pass (Adult/Child)
Hakuba Cortina Snow Resort	None

\*This benefit applies to the 2021-2022 season.

The eligible season pass for the 2022-23 winter season will be updated

## Hakuba Valley Season Pass Holder FAQs

- Q. Which of Hakuba Valley passes are not eligible for VR benefits?
- A. Hakuba Valley Day and Multi-Day Tickets, individual resort Day and Multi-Day Tickets, and individual resort non-designated Season Passes are not eligible for VR benefits.
- Q. With my Hakuba Valley Day or Multi-Day Ticket, or other non-designated pass, can I receive any benefits or discounts at VR-owned and operated mountains?
- A. No.
- Q. When are alliance benefits available?
- A. 2021-22 season pass benefits are available at resorts during the 2021-22 Northern Hemisphere winter season and the 2022 winter season at Australian resorts.
- Q. Are any VR resorts excluded from these benefits?
- A. VR “partner” resorts in the U.S. (Telluride, Sun Valley, and Snowbasin), Canada (Resorts of the Canadian Rockies), Europe (all partners), Rusutsu, and Hakuba Valley are excluded from this benefit.
- Q. Can benefits be shared among family, friends, and others?
- A. No. Only the named Hakuba Valley Season Pass holder can redeem benefits.
- Q. Can I use VR benefits before Hakuba Valley opens for the winter?
- A. Yes, as long as it is during the applicable season and after you have received your season pass. No. Only the named Hakuba Valley Season Pass holder can redeem benefits.
- Q. Can I use VR benefits after Hakuba Valley closes for the winter?
- A. Yes, as long as it is during the applicable season for Northern Hemisphere resorts (U.S. and Canada) and the following winter in the Southern Hemisphere (Australia).
- Q. Are there any blackout dates for alliance benefits?
- A. No. Benefits are unrestricted and can be used any time at resorts during the applicable Northern Hemisphere winter operating season and the following winter season in Australia.

- Q. Is there a limit to the number of days Hakuba Valley Season Pass holders can redeem benefits?
- A. No. You may use your benefits for one lift ticket per day, with no limit to the number of days.
- Q. Can I purchase a multi-day lift ticket and receive the 50% off benefit?
- A. No. The 50% off discount only applies to then-current lift ticket window prices for 1-day lift tickets.
- Q. Can I purchase more than one discount lift ticket per day?
- A. No. Benefits are limited to one lift ticket per day per season pass.
- Q. Can I purchase a lift ticket online, in advance, and receive the 50% off benefit?
- A. No. Lift tickets must be purchased at the ticket window.
- Q. Can I purchase a discount lift ticket and give it to my friend?
- A. No. The benefit is non-transferable and may only be used by the named Hakuba Valley Season Pass holder.
- Q. Do the discounts for Hakuba Valley season pass holders apply at Vail Resorts-owned and operated resorts?
- A. No. Discounts for Hakuba Valley season pass holders are only valid in Hakuba Valley.